

# On-time departure

## Lyon-Bettembourg Pilot - State of play

18/11/2020 State of play



Co-financed by the Connecting Europe  
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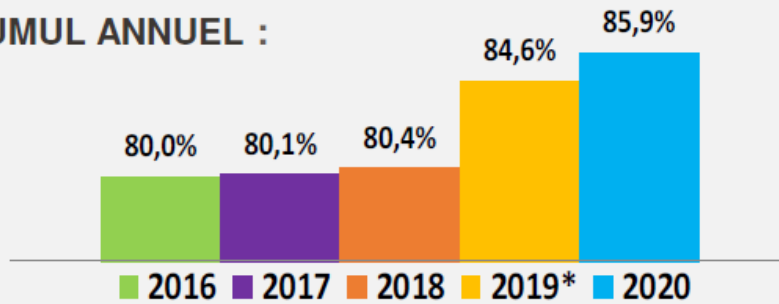
*easier, faster, safer*

# Why working on-time departure ?

- A train that starts its journey late is unlikely to arrive on time...
- The pre-running period is of the utmost importance to ensure that the departure is on time.
- It is very effective to put the emphasis on respecting departure times. For local staffs this allows them to monitor their action regarding the punctuality & quality of service unlike the « global » data.

# The SNCF « H00 » experience

CUMUL ANNUEL :



- ❑ Launched in 2015
- ❑ Focus on passenger trains
- ❑ Concerns all stations where the commercial service begins or finishes.
- ❑ It is “change management” :
  - Involvement of staffs
  - Takes time

# On-time departure « standards »

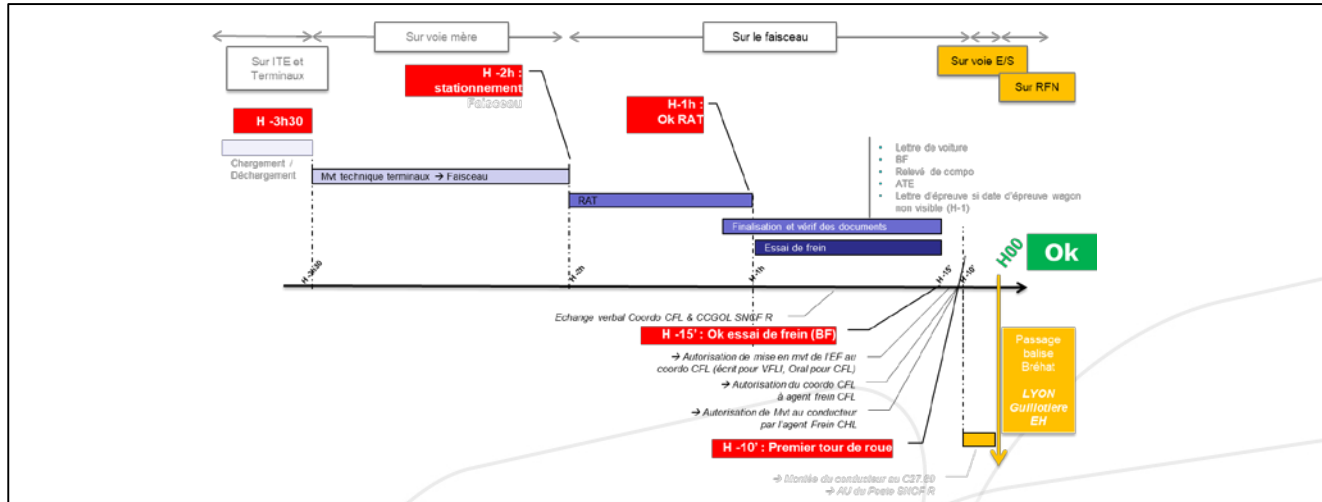
## Priority

- Measuring
- Chronogram
- Ad hoc local governance
- Common Gemba walks
- Clear operation rules

## Others

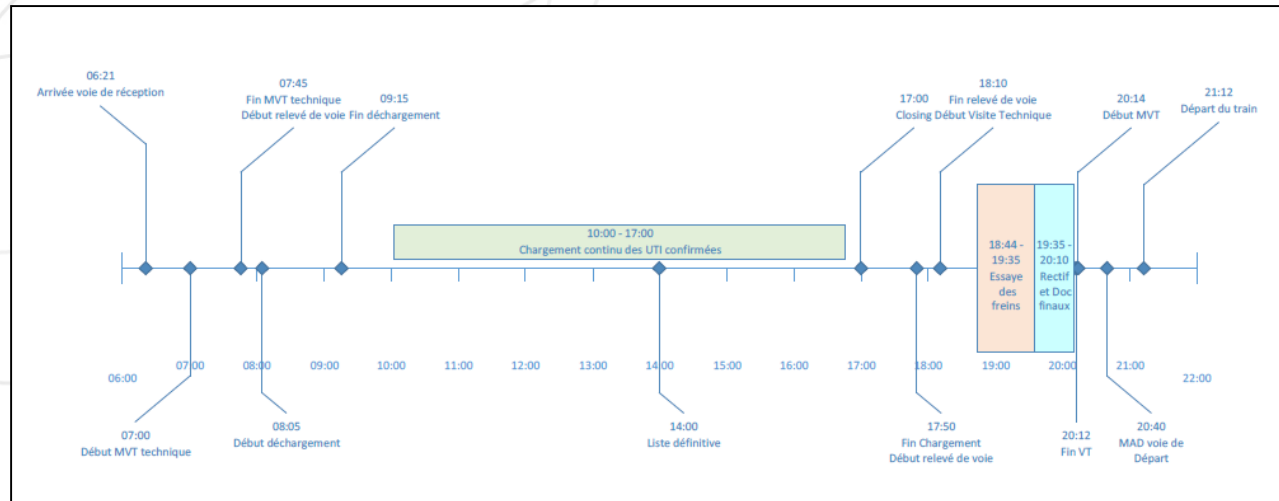
- Follow-up of non-quality events
- Real time monitoring
- Sharing data & action with Staffs.
- Evaluation of the resiliency of the transport plan

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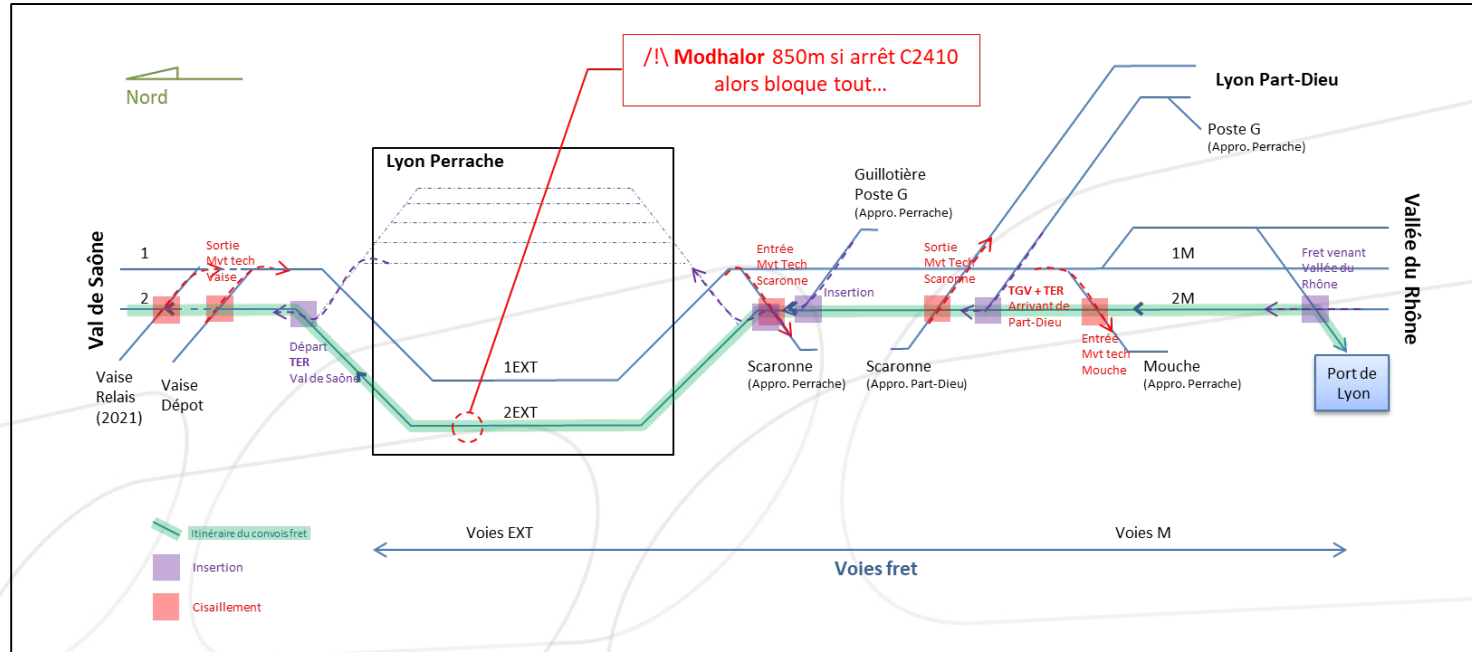


Lyon

Bettembourg



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