

# RFC North Sea – Med Customer Information Platform Demo

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Online Meeting, RAG & TAG members,

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### Context of the Customer Information Platform

#### What is the Customer Infomation Platform?

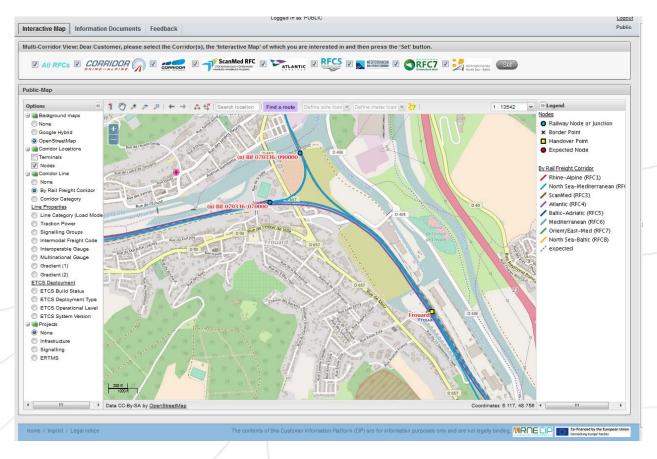
- The Customer Infomation Platform (CIP) is an interactive, internet-based information tool.
- It is available free of charge and registration, only a CAPTCHA.
- CIP is a multi-corridor tool providing more and more harmonized information for 8 out of 9 RFCs.
- RailNetEurope as the owner is responsible for hosting and maintenance of the CIP.

#### The CIP can be reached via our website:

https://www.rfc-northsea-med.eu/en/page/customer-information-platform



## Screen after login

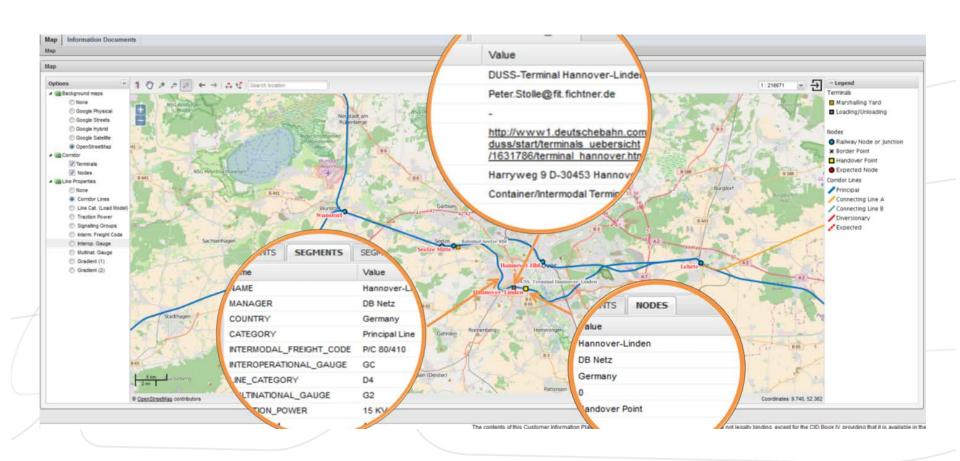


CIP aims to provide information on the routing,

terminals and track properties and is developing step by step



## Properties pop-up on clicking





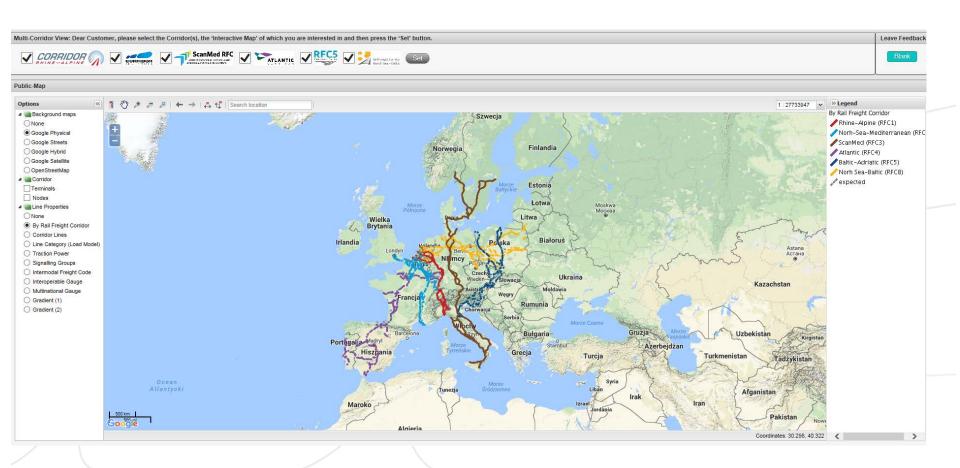
### **Multi Corridor View**

# <u>Multi-corridor view as a functionality in the Customer Information Platform:</u>

- The full multi-corridor view was developed and is now available in the CIP.
- This new functionality makes it possible to display information for several RFCs at the same time.
- The multi-corridor view has been implemented for both main elements of the CIP:
  - The Interactive Map
  - The Information Documents

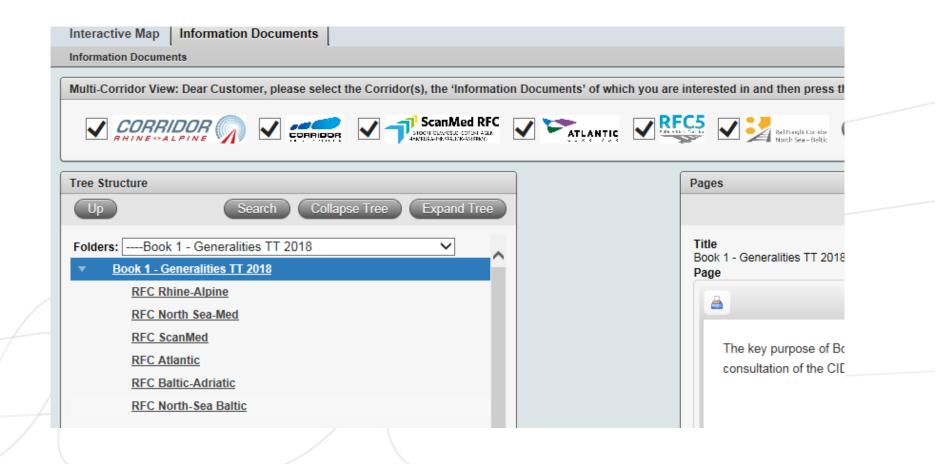


## **Interactive Map**





#### Information documents





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#### **Contact**

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