

RFC North Sea – Med Customer Information Platform Demo

Matthieu Maeselle TAG Meeting, Zeebrugge, 11th of December 2018





Context of the Customer Information Platform

What is the Customer Infomation Platform?

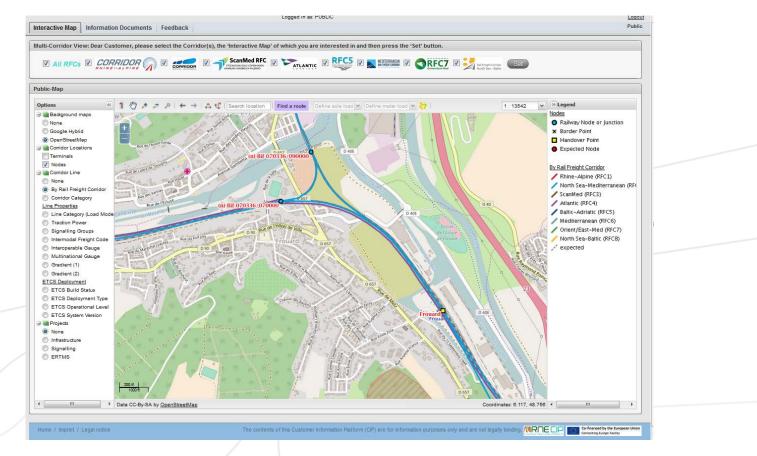
- The Customer Infomation Platform (CIP) is an interactive, internet-based information tool.
- > It is available free of charge and registration, only a CAPTCHA.
- CIP is a multi-corridor tool providing more and more harmonized information for 8 out of 9 RFCs.
- RailNetEurope as the owner is responsible for hosting and maintenance of the CIP.

The CIP can be reached via our website:

https://www.rfc-northsea-med.eu/en/page/customer-information-platform



Screen after login

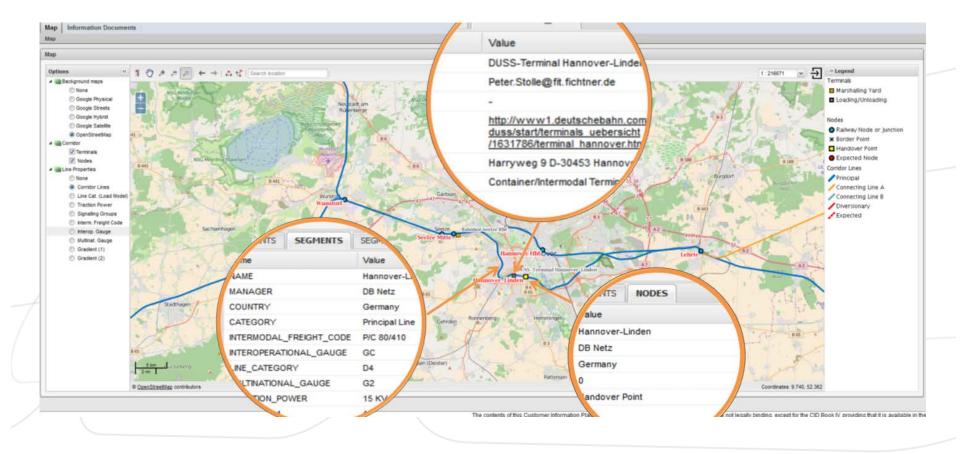


CIP aims to provide information on the routing,

terminals and track properties and is developing step by step



Properties pop-up on clicking





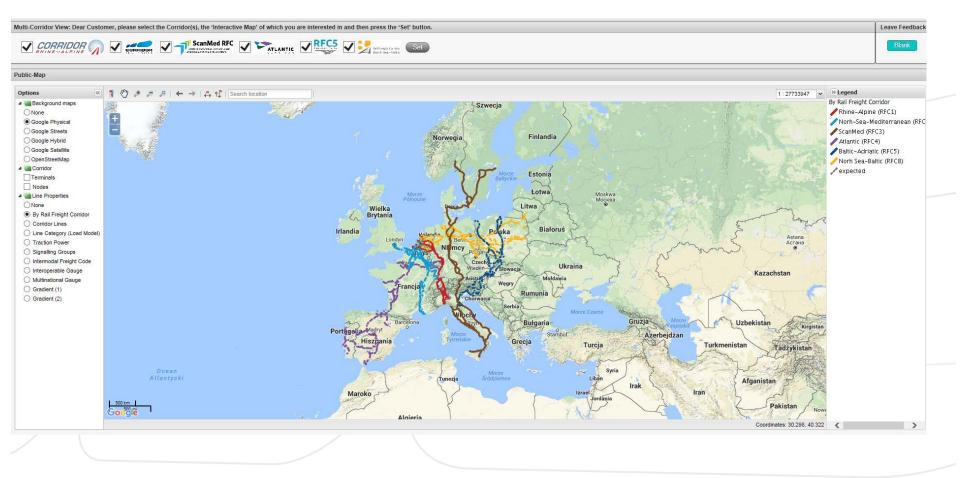
Multi Corridor View

Multi-corridor view as a functionality in the Customer Information Platform:

- > The full multi-corridor view was developed and is now available in the CIP.
- This new functionality makes it possible to display information for several RFCs at the same time.
- The multi-corridor view has been implemented for both main elements of the CIP:
 - The Interactive Map
 - The Information Documents



Interactive Map





Information documents

Interactive Map Information Documents Information Documents	
Multi-Corridor View: Dear Customer, please select the Corridor(s), the 'Information CORRIDOR ON EXAMPLE CONTRACTOR ScanMed RFC RHINE WALPINE ON EXAMPLE	
Up Search Collapse Tree Expand Tree	Pages
Folders:Book 1 - Generalities TT 2018	Title Book 1 - Generalities TT 2 Page
RFC Rhine-Alpine RFC North Sea-Med	
RFC ScanMed RFC Atlantic	The key purpose o consultation of the
RFC Baltic-Adriatic RFC North-Sea Baltic	



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Co-financed by the European Union