

RFC North Sea – Med Customer Information Platform Demo

Matthieu Maeselle

TAG Meeting, Zeebrugge, 11th of December 2018



Co-financed by the European Union
Connecting Europe Facility

easier, faster, safer

Context of the Customer Information Platform

What is the Customer Information Platform?

- The Customer Information Platform (CIP) is an interactive, internet-based information tool.
- It is available free of charge and registration, only a CAPTCHA.
- CIP is a multi-corridor tool providing more and more harmonized information for 8 out of 9 RFCs.
- RailNetEurope as the owner is responsible for hosting and maintenance of the CIP.

[The CIP can be reached via our website:](https://www.rfc-northsea-med.eu/en/page/customer-information-platform)

<https://www.rfc-northsea-med.eu/en/page/customer-information-platform>

Screen after login

The screenshot displays the CORRIDOR CIP interface. At the top, it shows the user is logged in as 'PUBLIC'. Below this is a navigation bar with 'Interactive Map', 'Information Documents', and 'Feedback'. A message prompts the user to select a corridor of interest. A row of logos for various rail freight corridors (All RFCs, CORRIDOR RHINE-ALPINE, CORRIDOR, ScanMed RFC, ATLANTIC, RFCS, MEDITERRANEAN, RFC7, and North Sea - Baltic) is visible, along with a 'Set' button. The main area is titled 'Public-Map' and features a map of Frouard, France, with several rail freight corridors overlaid in different colors. Two nodes are highlighted with red circles and labeled '(m) Bfl 070336/090000' and '(m) Bfl 070336/070000'. The interface includes a search bar, a 'Find a route' button, and a legend on the right side. The legend lists 'Nodes' (Railway Node or Junction, Border Point, Handover Point, Expected Node) and 'By Rail Freight Corridor' (Rhine-Alpine (RFC1), North Sea-Mediterranean (RFC2), ScanMed (RFC3), Atlantic (RFC4), Baltic-Adriatic (RFC5), Mediterranean (RFC6), Orient/East-Med (RFC7), North Sea-Baltic (RFC8), and 'expected'). The bottom of the screen shows a footer with 'Home / Imprint / Legal notice', 'The contents of this Customer Information Platform (CIP) are for information purposes only and are not legally binding', and logos for 'CORRIDOR CIP' and 'Co-financed by the European Union Connecting Europe Facility'.

CIP aims to provide information on the routing,
terminals and track properties and is developing step by step

Properties pop-up on clicking

The screenshot shows a GIS application interface with a map of Germany. Three orange circles highlight pop-up windows for different railway features:

- Terminal Pop-up:**
 - Value
 - DUSS-Terminal Hannover-Linden
 - Peter.Stolle@fit.fichtner.de
 -
 - http://www1.deutschebahn.com/duss/start/terminals_uebersicht/1631786/terminal_hannover.htm
 - Harryweg 9 D-30453 Hannover
 - Container/Intermodal Terminal
- Line Segment Pop-up:**

Property	Value
NAME	Hannover-Linden
MANAGER	DB Netz
COUNTRY	Germany
CATEGORY	Principal Line
INTERMODAL_FREIGHT_CODE	PIC 80/410
INTEROPERATIONAL_GAUGE	GC
LINE_CATEGORY	D4
INTERNATIONAL_GAUGE	G2
TRACTION_POWER	15 KV
- Node Pop-up:**

Property	Value
NAME	Hannover-Linden
MANAGER	DB Netz
COUNTRY	Germany
TYPE	Handover Point

Multi-corridor view as a functionality in the Customer Information Platform:

- The full multi-corridor view was developed and is now available in the CIP.
- This new functionality makes it possible to display information for several RFCs at the same time.
- The multi-corridor view has been implemented for both main elements of the CIP:
 - The Interactive Map
 - The Information Documents

Interactive Map

Multi-Corridor View: Dear Customer, please select the Corridor(s), the 'Interactive Map' of which you are interested in and then press the 'Set' button.

Leave Feedback

Blank

Public-Map

Options

- Background maps
 - None
 - Google Physical
 - Google Streets
 - Google Hybrid
 - Google Satellite
 - OpenStreetMap
- Corridor
 - Terminals
 - Nodes
- Line Properties
 - None
 - By Rail Freight Corridor
 - Corridor Lines
 - Line Category (Load Model)
 - Traction Power
 - Signalling Groups
 - Intermodal Freight Code
 - Interoperable Gauge
 - Multinational Gauge
 - Gradient (1)
 - Gradient (2)

Search location

1:27733947

Legend

- By Rail Freight Corridor
 - Rhine-Alpine (RFC1)
 - North-Sea-Mediterranean (RFC2)
 - ScanMed (RFC3)
 - Atlantic (RFC4)
 - Baltic-Adriatic (RFC5)
 - North Sea-Baltic (RFC8)
 - expected

Coordinates: 30.298, 40.322



Information documents

Interactive Map | Information Documents

Information Documents

Multi-Corridor View: Dear Customer, please select the Corridor(s), the 'Information Documents' of which you are interested in and then press the

CORRIDOR RHINE-ALPINE **CORRIDOR** **ScanMed RFC** **ATLANTIC** **RFC5** **Baltic Corridor North Sea - Baltic**

Tree Structure

Up Search Collapse Tree Expand Tree


Folders: ----Book 1 - Generalities TT 2018

- Book 1 - Generalities TT 2018
 - [RFC Rhine-Alpine](#)
 - [RFC North Sea-Med](#)
 - [RFC ScanMed](#)
 - [RFC Atlantic](#)
 - [RFC Baltic-Adriatic](#)
 - [RFC North-Sea Baltic](#)

Pages

Title
Book 1 - Generalities TT 2018

Page



The key purpose of Bc
consultation of the CIE

The sole responsibility of this publication lies with the author.
The European Union is not responsible for any use that may be made of the information contained there in.

Contact

oss@rfc2.eu

www.rfc-northsea-med.eu

ProRail

INFRABEL
Right On Track

NetworkRail

SNCF
RÉSEAU



CFL



ACF

 **SBB CFF FFS**

trasse.ch
trasse | schweiz | ag
sillon | suisse | sa
traccia | svizzera | sa
swiss | train paths | ltd



Co-financed by the European Union
Connecting Europe Facility